

**From:** Goyette, David  
**Sent:** Wednesday, November 13, 2013 3:40 PM  
**To:** [gary.a.jeffries@dom.com](mailto:gary.a.jeffries@dom.com)  
**Cc:** Quint, Janet  
**Subject:** FW: DT 13-188 Dominion Retail, Customer Contract Issues, EDI

Gary,

This is a follow-up regarding your customer contract. Please see my email below. I have not heard back from you regarding this.

Also, what is the status of the EDI testing you stated you intended to complete with Granite State Electric Company?

Thank you

David

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**From:** Goyette, David  
**Sent:** Thursday, August 08, 2013 2:29 PM  
**To:** 'gary.a.jeffries@dom.com'  
**Cc:** Quint, Janet  
**Subject:** DT 13-188 Dominion Retail, Customer Contract Issues

Gary,

An analyst in the Consumer Affairs division reviewed your customer contract to confirm it complies with the N.H. Code of Admin Rules in Puc 2004.02, and found the filing issues, which you should address.

- 1) There is no email address listed for the CEPS. Please provide this.
- 2) A list of social services agencies and programs does not appear. You could provide a list, or you could state that a list can be obtained at [www.puc.nh.gov/Consumer/electricassistanceprogram.htm](http://www.puc.nh.gov/Consumer/electricassistanceprogram.htm) or by calling New Hampshire Public Utilities Commission at 1 800 852-3793 (603 271-2431) for information.
- 3) References to Granite State Electric should be changed to Liberty Utilities.

Thank you.

*David Goyette*  
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New Hampshire Public Utilities Commission  
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603.271.6326(voice)